

AusRegistry Quarterly Report to auDA

High-Level Scorecard

FY 2007/2008 Q4

Domains

	Score	%	Jun-08	May-08	Apr-08
Registrations	▼	-0.32	36686	36803	37938
Transactions	▲	1.83	72872	71565	66959
Renewals	▲	5.94	30821	29093	23997
Drop-off	▼	38.08	13107	9492	10628
Total Domains					
.au	▲	2.07	1168506	1144806	1117393
com.au	▲	1.97	1009347	989894	968398
net.au	▲	3.23	112555	109029	103775
org.au	▲	1.85	34167	33547	32974
asn.au	▲	0.52	3483	3465	3432
id.au	▲	0.94	8954	8871	8814

Registrars

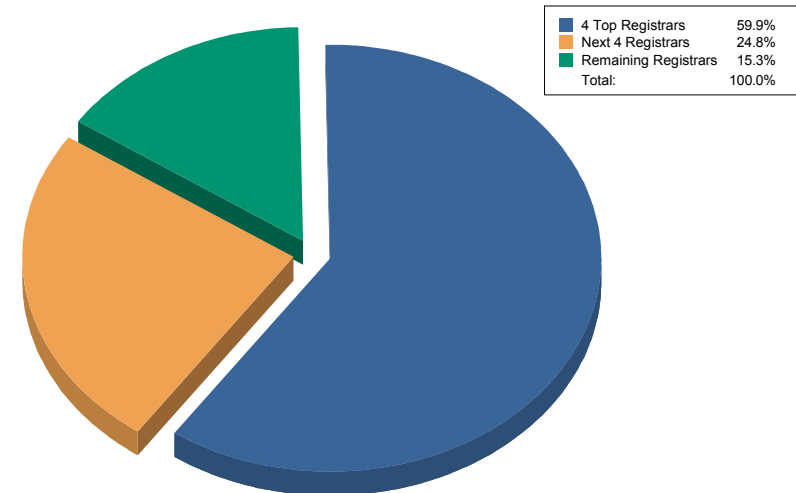
	Score	%	Jun-08	May-08	Apr-08
Accredited	●	0.00	27	27	27
Provisional	●	0.00	6	6	6

Technical

Performance Level*	Score	Registry	Name Service	Whols	Registry Portal
Service Availability	▼	99.88%	100.00%	100.00%	99.88%
Processing Time: Create, Update, Delete	▲	99.45%			
Processing Time: Check	▲	99.99%			
Update Frequency	▲		100.00%	100.00%	
Planned Outage Time	▲	2.17		2.17	
Extended Planned Outage Time	▲	0.00		0.00	
Planned Notification	●	3.00		3.00	

*AusRegistry's agreed minimum Service Levels are listed in 'Definitions'

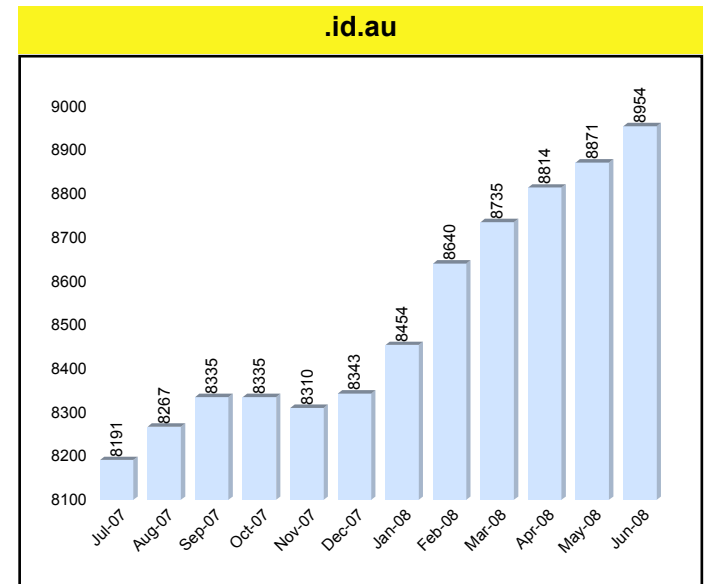
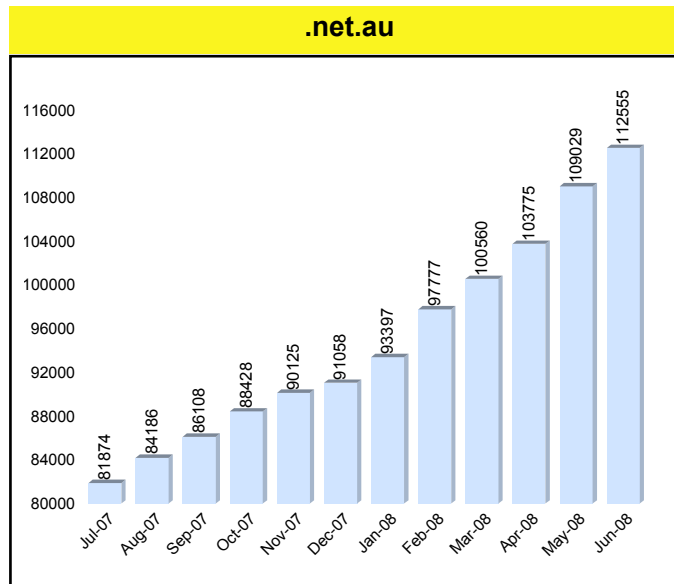
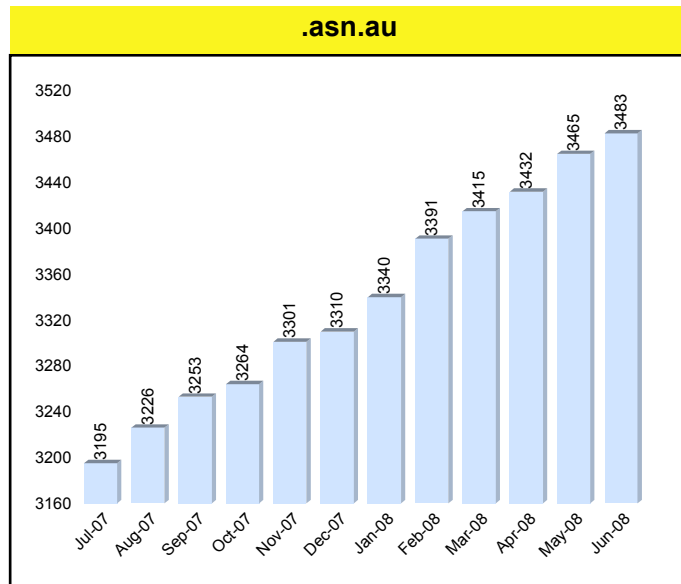
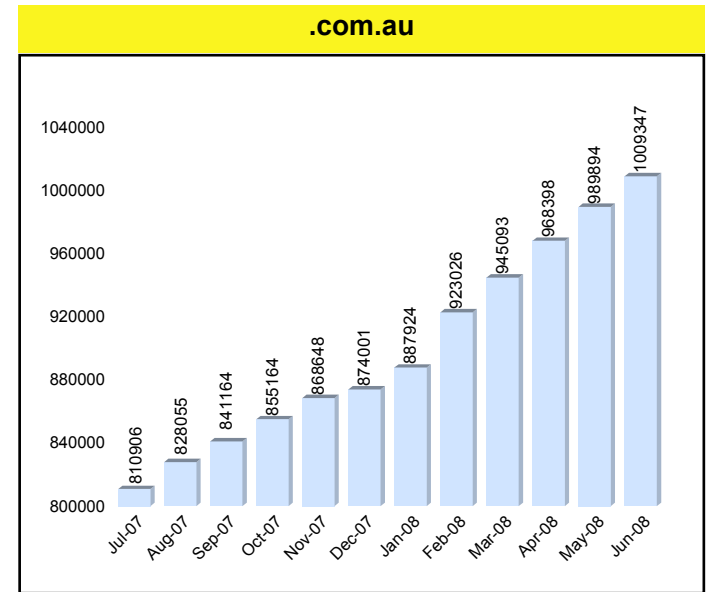
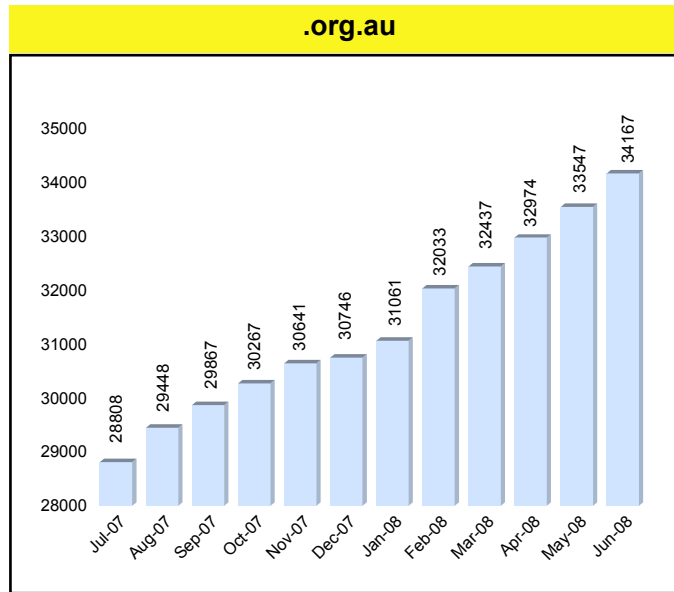
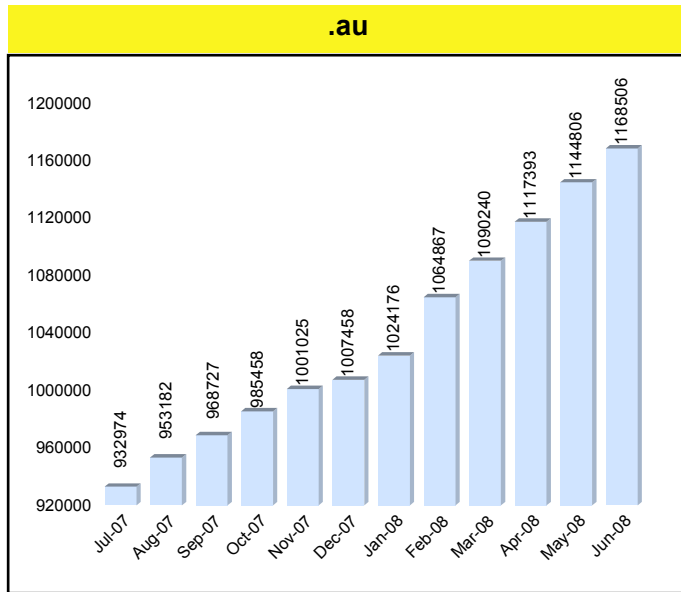
Market Share in .au



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Total Domains Scorecard

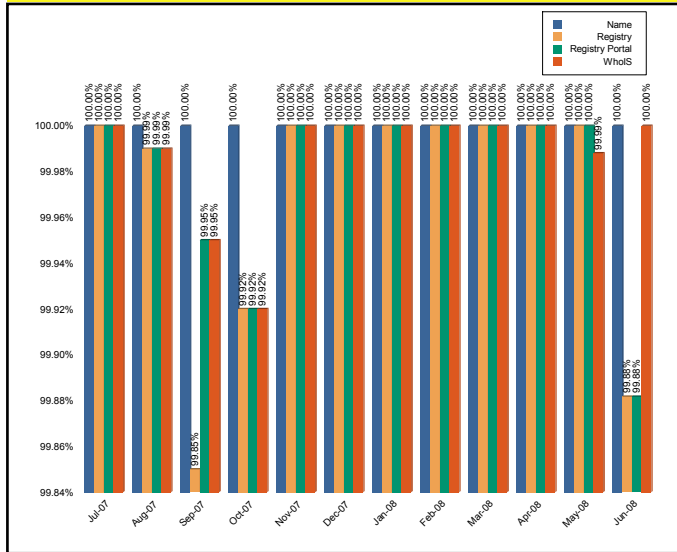
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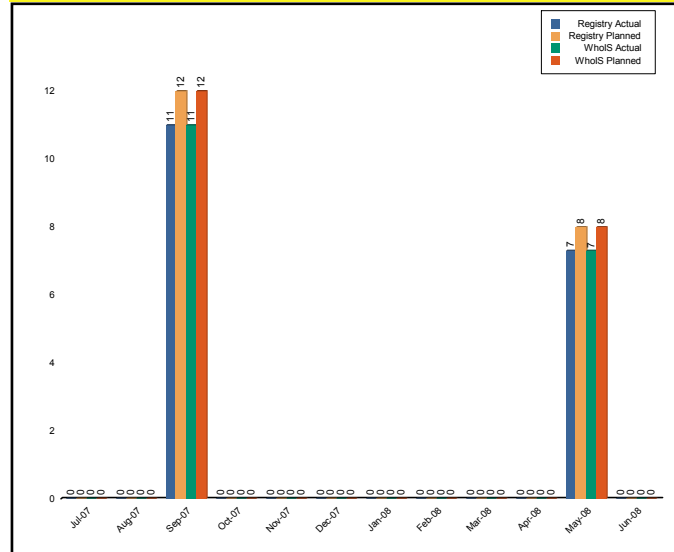
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Detailed Technical Summary

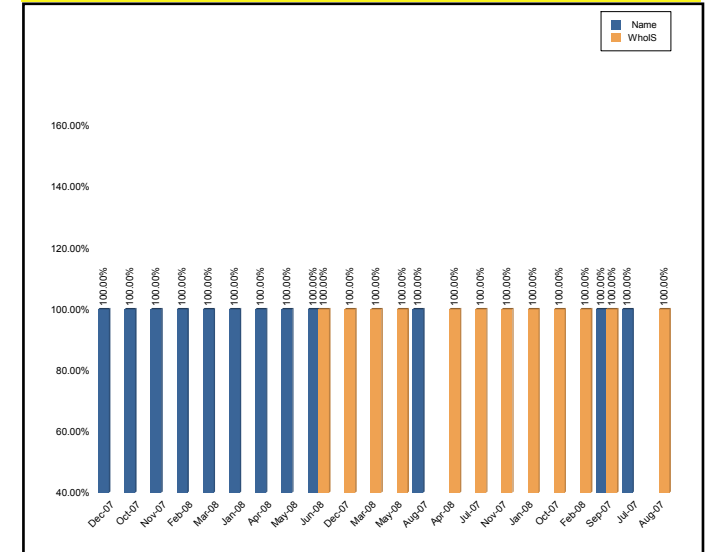
Service Availability



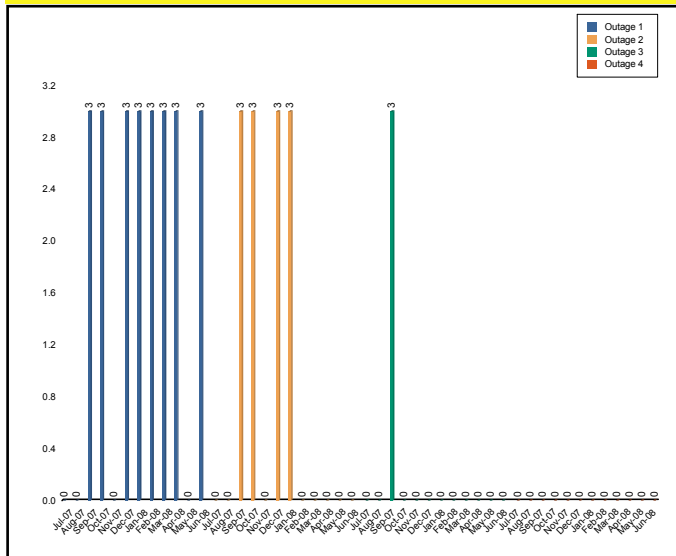
Extended Planned Outage



Update Frequency



Notification



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Definitions

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Terms	Definitions
Cancel	Deletion of a domain within 3 days of creation. The charge for the Create is refunded.
Create	New domain created by a Registrar and has been charged for.
Delete	A domain that is deleted from the Registry before expiry date but at least three (3) days after the date of creation.
Drop-off	The total of domains that expired without renewal, or were deleted.
Expiry	Purged from the Registry 30 days after expiry date.
Purge	The removal of domains from the registry database after expiry.
Registration	Domains Created less Cancelled Creates.
Renewal	Domain is renewed for another two-year term, within ninety days before or 30 days after expiry date.
Transactions	The Transactions shown are those incurring non-refundable fees paid by Registrars to AusRegistry. Note that the transactions are only counted at completion, and thus may vary slightly from the revenue statements.
Transfers In	When a Registrar takes ownership of a domain from another Registrar. This is inclusive of free transfers. Charged at time of request. The expiry date is increased by two years from the approval date.
Transfers Out	When a Registrar loses ownership of a domain to another Registrar.

Performance, Specification, Description	Service Level Agreement (SLA)
Registry	99.9 %
Name Service	100.0 %
Whols	99.9 %
Registry Portal	99.0 %
Processing Time: Create, Update, Delete	95.0 %
Processing Time: Check	95.0 %
Update Frequency	95.0 %
Planned Outage Time	4.0 hours
Extended Planned Outages	12.0 hours
Planned Notification	3.0 days

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